

# SIDES E-RESPONSE

## WHAT IS SIDES E-RESPONSE?

The State Information Data Exchange System is a national Internet-based exchange system for small businesses with fewer than 500 employees to respond to state unemployment insurance requests quickly, easily and accurately.

## EMAIL NOTIFICATION

You will receive email notices for any employee-reported separations and benefit claims filed against your account. Each notice includes a website address and personal identification number (PIN) for responding electronically. An online manual is available to guide you through the E-Response enrollment process.

## EMPLOYERS MUST RESPOND TO BENEFIT CLAIMS REQUESTS IN SEVEN DAYS

It's in the best interest of your business to respond online to requests for benefit claim information. Employers who contest an initial unemployment insurance claim by a former employee but fail to lodge objections or supply a response within seven days will now be charged for any benefits paid up until an appellate decision. The Idaho Legislature overwhelmingly approved this requirement during the 2013 legislative session.

## BENEFITS

- » It is FREE.
- » It is a nationally standardized format for unemployment insurance information requests.
- » Data checks ensure the exchange of complete and valid information.
- » Requests for information arrive faster, which means you are able to respond faster.
- » Confirmation receipts are emailed as proof that your timely reply was processed.
- » Staff productivity improves with fewer follow-up phone calls and less correspondence.
- » Postage costs are lowered and less paper is generated.
- » Delays related to paper mail delivery are eliminated.
- » Fraud detection is improved to reduce the amount of improper payments.
- » The number of appeals you are required to attend is reduced.

To sign up for Sides E-Response, email [Sides@labor.idaho.gov](mailto:Sides@labor.idaho.gov)

For more information, visit [labor.idaho.gov/eservices](http://labor.idaho.gov/eservices) or call (208) 332-8942.